

Arizona Health Care Cost Containment System

Quick Start Guide

IOC User Registration

Note: Test data/information is displayed in the screenshots listed in this document

IOC Users can navigate to <https://qmportal.azahcccs.gov/> to Sign In

Create IOC User Account

To create IOC User account, user needs to go to <https://qmportal.azahcccs.gov/> and click on “Create new account? Click Here” link.



Thank you for visiting QM Portal. In order to use the site, you must have an active account. Please login or register a new account. For questions, please contact our Customer Support Center at (602) 417-4451.

External User Log In	AHCCCS User Log In
<p>User Name <input type="text"/></p> <p>Password <input type="password" value="Enter password"/></p> <p><input type="button" value="Sign In"/></p> <p>Forgot your Password? Click Here</p> <p>Create new account? Click Here</p> <p>Passwords are case-sensitive. After 3 failed attempts, within 15 minutes, your account will be locked out, and you will either need to contact your Master Account holder to unlock your account or use the Password Recovery feature.</p>	<p>If you are an AHCCCS employee</p> <p>AND you are currently logged onto the AHCCCS network</p> <p>AND you are accessing this application from a browser on your workstation</p> <p>Then click the button below to use this application with your network login credentials</p> <p><input type="button" value="AHCCCS Sign In"/></p>

Your web browser must have JavaScript enabled in order to use the QM portal.

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To proceed with the registration, user needs to accept the User Acceptance Agreement shown on the next screen and click on the “Next” button to navigate to the next step

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User Acceptance Agreement

Please read the following terms of use and indicate that you agree by selecting the "I Agree" option at the bottom of the page

Warning: The information provided through the QM Portal Web Application is confidential under state and federal law. Use and disclosure of this information is limited to purposes directly related to the administration of Arizona Health Care Cost Containment System. The use and disclosure of this information is also subject to the privacy and security requirements of the Administrative Simplification provisions of the federal Health Insurance Portability and Accountability Act. The Master Account Holder is responsible for ensuring the confidentiality of any information obtained from this web application by persons using the Master Account Holder user ID or any individual user IDs approved by the Master Account Holder. The Master Account Holder is responsible for informing itself and its employees and agents of the requirements of all applicable privacy laws and ensuring:

Compliance with the license agreement
Individual accounts are limited to employees who need the information to perform their employment-related duties
Inactive individual accounts are deactivated
The Master and individual user IDs and passwords are not shared or disclosed

Violation of the terms and conditions of the licensing agreement and/or violations of the state and federal confidentiality and privacy requirements may result in termination of your license to access the QM Portal Web Application. Violations may also result in the termination the QM Portal Provider Agreement, revocation of QM Portal Provider Registration, and/or the termination of or imposition of sanctions under any other contract or agreement with the AHCCCS Administration.

I Disagree I Agree

Next



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FAQ

Enter Organization Information

Select Your Business Type Provider HealthPlan TRBHA IOC ExternalAgency

Enter Captcha Code

Choose Your Region

After the registration process, an email will be sent to your region's master account holder(s) to inform them that your account needs to be activated for use.

Next

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Click on the "IOC" Radio button from **Select your Business Type**, Enter Captcha code and Choose your Region. Click on the "Next" button to navigate to the next step

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Passwords are required to be a minimum of 9 characters in length.
Password require the use of at least one lower case alpha character, one upper case character, at least one numeric character (1,2,etc), at least 1 special character @!#=\$%^&'()*?_~
The password must NOT contain 3 or more of the same consecutive characters (111, aAa, etc.)
The password must NOT contain 3 consecutive characters in common with the user name.

Create New Account

First Name	<input type="text" value="IOC_SA_FN"/>
Last Name	<input type="text" value="IOC_SA_LN"/>
Phone	<input type="text" value="602-111-1111"/>
User Name	<input type="text" value="IOC_SA_NA"/>
Email	<input type="text" value="IOC_SA_NA@test.com"/>
Security Question #1	<input type="text" value="What was your favorite childhood TV pro"/>
Security Answer #1	<input type="text" value="test"/>
Security Question #2	<input type="text" value="What is your favorite gemstone?"/>
Security Answer #2	<input type="text" value="test"/>
Password	<input type="password" value="*****"/>
Confirm Password	<input type="password" value="*****"/>

(must be at least 6 characters)

(Duplicate emails are allowed on multiple accounts when the each account has the email address, the first name, and the last name match exactly)

Enter New user information and Click on the “Create User” button, a confirmation message is displayed on the Next page.



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Thank you for enrolling with QM portal. Your account has been successfully created and is awaiting activation by the Master account holder. Once activated, you may begin using the site.

Your master account holder(s) are:
Name: IOC_MA_FN IOC_MA_LN
Email: IOC_MA_NA@test.com
Phone: 602-222-2222